

Wheat Filled Hot & Cold Packs

for Injury & Pain Management

Important Instructions for Product Use

WARNING

- Do not overheat (overheating and mis-use of this product as is not covered by warranty)
- Some medical conditions may require advice from a health professional before application.
- Take extra care when using with children, disabled, elderly, ill or sleeping recipients.

WARNING FIRE & BURN HAZARD.

DO NOT OVERHEAT - always follow heating instructions.

DO NOT USE UNDER BEDDING - may catch fire.

DO NOT USE IF SMELLS OR LOOKS BURNT - allow to cool first then throw away.

DO NOT LEAVE PACK UNATTENDED IN MICROWAVE - in case of fire.

DO NOT USE DIRECTLY ON SKIN TO AVOID BURNS - use cover or towel between pack and skin.

DO NOT USE STRAIGHT FROM MICROWAVE IF TOO HOT - allow to cool down first.

DO NOT USE PACK ON ONE BODY PART FOR MORE THAN 5 MINS - continuous heat may burn.

USE WITH CAUTION - heat packs can burn skin when used incorrectly and particularly the more delicate skins of children or older people. SUPERVISE children at all times.

MICROWAVE ONLY - do not use in gas or electric oven. It is **NOT RECOMMENDED** to add oils or fragrances to the pack - these may increase the risk of fire.

FOR USE AS A HOT PACK

- Place the pack in the centre of microwave. Make sure the pack is flat and evenly distribute the filling material of the bag.
- Remove carefully from microwave, do not pick up with bare hands, handle with care—pack may be extremely hot.
- Keep away from small children, the filling if released may pose a risk of choking or inhalation.
- To avoid the possibility of localised hot spots, place the entire wheat pack in a shallow microwavable container in the centre of the microwave plate.
- Ensure turntable can rotate freely. Wheat pack can be folded in half if necessary.
- As heating can continue after removing from the microwave, shake wheat pack and test heat on the back of your hand fully before using, in case wheat pack has been over heated. Wrapping the wheat pack in fabric may increase intensity and duration of heat but is not recommended.
- If re-heating a warm wheat pack do not re-heat for the maximum time. Adjust heating time accordingly. It is better to allow to cool completely before re-heating. Re-heating a warm wheat pack shortens the overall life and is not recommended.
- Do not wash the wheat pack - if it becomes wet accidentally, dry thoroughly in sunshine. The wheat pack will not perform as well if the wheat becomes wet.
- If the wheat pack has a dry, roasted smell it has been overheated which will shorten the life. If the dry, roasted smell increases and the pack has a dry, crunchy feel, please discard.
- It is recommended that you replace your product every 2½ - 3 years to maximize the effectiveness of your moist heat therapy.
- Warranty does not cover stains and damage caused by massage creams or oils, or foods and liquids.

Please ensure that products are placed in centre of microwave to prevent fabric from coming into contact with sides of microwave. Any products with straps – please fold and take care with straps to make sure they are under products.

ALL PRODUCTS ARE MANUFACTURED AND TESTED IN ACCORDANCE WITH AS/NZS 5116:2016



The world's leading brand
for moist heat therapy

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Important Instructions for Product Use

FOR USE AS A COLD PACK

- Place wheat pack in a plastic freezer bag and freeze for 1-2 hours. Apply to the body after taking out of the bag.
- A cold wheat pack is very useful for the minimisation of heat stress or to reduce high body temperature.

These instructions relate to the use of The Original Heat Wheat™ Products only—which are protected by the exclusive Ultrashield™ Treatment process and not to any other products of similar nature.

In the event that a warranty claim is made, a copy of the original receipt and pictures of the product will need to be sent to warranty@heatwheat.com. In some cases the product may need to be sent back to Heat Wheat Products for further assessment.

If a product is replaced at any time during the warranty period the warranty is not extended from the time of replacement. The warranty on the replacement product only lasts until the end of the 2 year period from the purchase of the original product.

IN PRACTICE WARRANTY

(Physiotherapist, Chiropractors, Therapists, Osteopaths and all other Professional Therapists)

All Products being used in clinics are covered by 6 months manufacturing warranty.

Heat and Cool as per instructions.

ENSURE no **OILS, CREAMS** or **LIQUIDS** etc are in contact with product *(please use towel or cloth between patient and product to prevent contamination and oil marks on products.)*

It is recommended that products are to be replaced every 12-18 months when used in clinic environment.

Customer Service Line 1300 788 322

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Find us on 

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